



GENERAL TERMS AND CONDITIONS

Company **MURAMAR** with a nine year-old tradition, Mladinska 11, Beltinci, professionally and safely organises **rafting** on the **MURA** River.

SAFETY OF PARTICIPANTS

- The participants are expected to be in a good physical and psychological condition and NOT to be under the influence of alcohol or other drugs.
- The minimum number of participants is 6, if that is not the case, there is an extra charge.
- MURAMAR holds the right to additional limitations due to stress of weather.
- MURAMAR advises against expectant mothers or people with serious health conditions or injuries to participate in rafting.
- MURAMAR holds the right to cancel or interrupt the activity anytime in the case of bad weather or other unfortunate circumstances. In the case of cancellation by the MURAMAR we fully refund your reservation costs.
- MURAMAR holds the right to cancel the trip also in the case, when there are fewer than 6 participants.
- After already receiving the necessary equipment, there is no refund if the guest cancels the trip. You are also not entitled to a refund in the case of a short trip, being a result of a poor physical condition of an individual.
- The rafting takes place from the moment you meet your guide until the moment when you safely reach the land. MURAMAR is not responsible for injuries that occur outside the trip programme.
- MURAMAR is not responsible for injuries that occur due to the lack of respect of terms and conditions or due to not following your guide's instructions.
- Anybody with asthma or other health issues must immediately inform the guide or other MURAMAR employee about it.
- Injuries that occur during the rafting trip must immediately be reported to the guide or an authorized person. MURAMAR will not take into consideration any injuries reported subsequently.
- MURAMAR takes photographs of participants during rafting and holds the right to use them for internal purposes. Photographs taken by MURAMAR are property of MURAMAR.
- MURAMAR is not held responsible for lost, stolen or damaged personal belongings.

PROTECTION OF PERSONAL DATA

MURAMAR protects all of the gathered personal data in accordance with the **Slovenia Personal Data Protection Act** (Ur. l. RS, št. 94/2007-UPB-1, hereinafter referred to as "ZVOP-1").

MURAMAR, organiziranje prireditev in turizem, Simona Cizar, s.p.

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